

Annual General Meeting of flatexDEGIRO AG on 02 June 2025

Recommendations for optimal functioning of video communication

For the connection via video communication, please note the following points

Tips for optimal functioning of video communication

Internet access: The upload/download bandwidth should be stable at 5 Mbit/s; the recommendation is to use 10 Mbit/s. Please ensure a stable WLAN connection or connect your end device to your internet access via a LAN cable. If possible, please close all other applications that are bandwidth- and processor-intensive. At a public WLAN hotspot (e.g. hotel, restaurant, etc.), a guest WLAN or company WLAN or in a public WLAN, certain functions (e.g. Websockets) or the bandwidth are sometimes restricted. Mobile connections can often be unstable and insufficient. In this case, please change your internet connection.

VPN connections: We kindly ask you to deactivate active VPN connections (virtual private network). Please note that if you connect via an active VPN connection, the transmission quality of your live performance may be reduced.

End device: In order to speak via video communication, you need a camera and microphone on your end device, which can be accessed from the browser. Please use hardware with landscape orientation. A headset can be helpful for better audio quality.

Software: Depending on the device, you need one of the following browsers.

For a non-mobile end device (PC, notebook, laptop): Chrome from version 89, Edge from version 88 or Safari from version 13.1.

For an Android mobile end device: Chrome from version 89.

For an iOS mobile end device: Safari from version 13.1.

No further installation of software components or apps on the end devices is required. Please ensure that no pop-up blocker is activated in the browser you are using.

Tips for your live appearance at the virtual Annual General Meeting

Clothing: Please avoid clothing with a small checked pattern, as this can create a moiré effect (flickering) in the camera image.

Environment: Please ensure a quiet environment with as little background noise as possible. If possible, place your end device on a firm surface and try to avoid abrupt hand movements, which can lead to shaking.

Lighting: Please take into account to illuminate yourself well when speaking (e.g. with a lamp that illuminates the face with a pleasant brightness). Avoid bright light sources in your background or from the side, such as a bright window.

Camera position: If possible, position your camera so that you can be seen in the centre of the picture and can look frontally into the camera. Set the camera to 16:9 landscape format.

Other: Please mute mobile phones and do not place them directly on the end device, as this could cause interference. If possible, please close e-mail programmes and messenger services outside the internet service for shareholders on the end device, to avoid notifications that could distract you from your live performance and be audible in the transmission.